ISO 9001
Lead Implementer
Training Course

TRECCERT ISO 9001 Lead Implementer is an advanced-level course designed to provide participants with the necessary expertise for leading and overseeing the implementation of a Quality Management System (QMS) in accordance with the ISO 9001 standard requirements. This course offers practical insights into implementing and maintaining an effective QMS. In addition, participants will be equipped with the necessary knowledge and skills to establish processes regarding customer satisfaction and trust, an appropriate document management system (DMS), and an effective risk management process concerning the QMS.

TARGET AUDIENCE

The ISO 9001 Lead Implementer training course is tailored for professionals responsible for leading the implementation and management of a QMS, such as:

- Quality Assurance Managers
- QMS Implementation Consultants
- Operations Directors and Senior Management
- Quality Control Specialists

COURSE MATERIAL FACTSHEET

Training Slides
500

Quiz Questions
50

Exercises
5

LEARNING OBJECTIVES

- Know and understand quality management fundamental concepts, standards, best practices, and laws/regulations.

- Know and understand ISO 9001 requirements, and describe their function and operation.

- Know, understand, and be able to define a framework for implementing a QMS within an organization.

- Know, understand, and be able to interpret ISO 9001 requirements and implement the QMS based on the defined framework.

- Know, understand, and be able to support the implementation team to continually improve the implemented MS.

COURSE OUTLINE

1. Introduction to QMS

Introduction to Quality Management System

QMS Overview

Quality Management Frameworks, tools and methods

2. ISO 9001 Requirements

Context of the Organization

Leadership

Planning

Support

Operation

Performance Evaluation

Improvement

3. QMS Initiation

Develop the QMS Project Charter

Ensure Management Commitment

Identify the Interested Parties

Conduct a Gap Analysis

Prepare the PDCA Cycle

4. Establishment Phase

Establish the Context of Organization

Define the QMS Scope

Establish the Objectives, Processes, and Procedures

Establish the QMS Policy

Define the Risk Assessment Approach

Create the QMS Implementation Plan

Management Authorization to Implement and Operate the QMS

5. Implementation and Operation Phase

Quality Risk Management

Implement the Quality Management Policies and Procedures

Manage QMS Operations

Awareness and Training

Resource Management and Documented Information

6. Monitor and Review Phase

Monitor the QMS

Conduct Internal Audits

Review the QMS

7. Maintenance and Improvement Phase

Implement the Identified Improvements

Corrective and Preventive Actions

Communicate the Actions and Improvements

Ensure Continual Improvement of the QMS

EXAMINATION DETAILS

Nr. of questions
150

Type of exam
Multiple choice

Duration
180 minutes

Location
Online

COURSE DETAILS

Duration
Five (5) days

Language
English

Credits
40

Training mode
Classroom and online